

Gail Rogers

From:

[REDACTED]

To:

[REDACTED]

Subject:

RE: BPCF SEND monitoring

Hi [REDACTED]

I didn't gather any of the information – I thought I should just clarify this just in case you were waiting for a response from me. But this definitely was my understanding.

Thanks,

[REDACTED]

[REDACTED]
Communities and Public Health, People Directorate

Bristol City Council, City Hall, Bristol, BS1 5TR

Working Days: I work [REDACTED]

From:

Sent: July 2022 15:32

To:

[REDACTED]

Subject: RE: BPCF SEND monitoring

That's what it means! Thanks [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Bristol City Council

[REDACTED]

From:

Sent: 2022 15:24

To:

[REDACTED]

Subject: RE: BPCF SEND monitoring

Hello,

I'm not 100% sure of what the definition of 'open source' is, but everything that I shared was publicly available and anyone else could see, look, or share it.

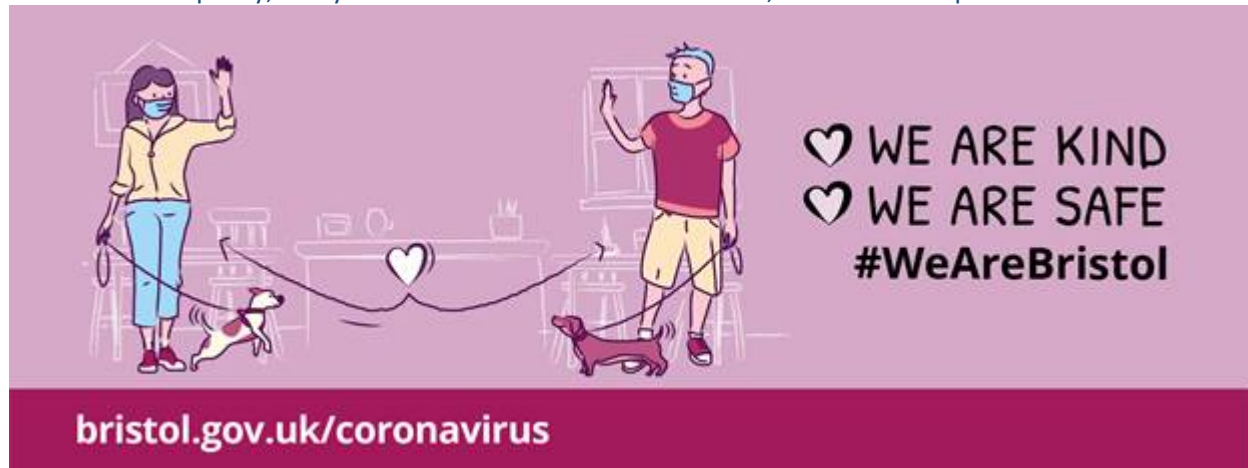
Does that answer your query?

[REDACTED]

Bristol City Council, City Hall, College Green, Bristol, BS1 5TR

For **urgent out of hours media enquiries** please call 07467 335790

In line with our policy, I may send emails outside of office hours, but I do not expect others to.



From: [REDACTED]

Sent: July 2022 15:18

To: [REDACTED]

Subject: RE: BPCF SEND monitoring

All

Please can you confirm that all information was obtained from open source material

Thanks

[REDACTED]

[REDACTED]

[REDACTED]

Bristol City Council

[REDACTED]

From: [REDACTED]

Sent: 2022 11:08

To: [REDACTED]

Subject: RE: BPCF SEND monitoring

Hello, see my answers below in blue.

Many thanks

[REDACTED]

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From: [REDACTED]

Sent: 10:03

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: BPCF SEND monitoring

Thanks [REDACTED]

CC [REDACTED] for information and awareness.

Can you let me have a bit more detail on the highlighted text? Can you just confirm

Why were you wanting to identify the person who tweeted ([REDACTED]) – because it was flagged for me by [REDACTED] that she [REDACTED] had multiple email addresses, different surnames and multiple social media accounts that were being used as way to promote negative information about the council and comment on our socials.

Did anyone ask you to do this? [REDACTED] said she needed proof that these accounts were the same person (it's requested in one of the emails I shared with you and is attached here for ease of reference) and asked me directly if I could provide evidence that [REDACTED] were the same person, I provided this information verbally.

How and what did you access? You refer to 2 FB pages, or was this the twitter and FB page? I can't honestly remember now, but I believe it was Twitter for [REDACTED] (because this account regularly comments on our posts so had been flagged for me in the past) and a FB page

The wedding photo the profile picture in both and thus publicly available

Did you take a screen shot? No, I discussed this verbally with [REDACTED] and I may have shared my screen, but I can't recall.

It was just you or all the [REDACTED] monitoring the twitter accounts and FB pages for [REDACTED] and JS and the others mentioned:- [REDACTED] asked [REDACTED] to help but I don't know if he did. It was just me on comms, but other members of the team regularly flag comments/social posts of concern on SEND that may at some point been accounts linked to both of these people. Chopsy posts are regularly flagged for me. We have a team also outside of comms who monitor our social channels and respond to comments, the PACE team I believe. They also flag SEND comments for me that may well have been from either of these people in the past.

Other top critical commenters: [REDACTED] No, don't know all of these but the first one rings a bell because I think have seen her comments on our own SEND posts.

Were you monitoring affiliated groups: Bristol SEND Community Alliance, Bristol SEND Justice, Bristol SEND crisis – if so how for all? No, the only accounts I regularly monitored were Chopsy, because BCC is regularly tagged in her posts and the Bristol Parent Carer Forum FB page, to ensure our content on the LO FB page was also being shared positively on this account.

Were the latter groups campaigning or affiliated with BPCF? I don't know, sorry.

I may have more questions sorry! Not a problem, thanks so much for your help with all this.

I will send a draft note round later.

[REDACTED]

[REDACTED]

[REDACTED]

Bristol City Council

[REDACTED]

From: [REDACTED]

Sent: July 2022 14:19

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: BPCF SEND monitoring

Importance: High

Hello

Sorry if this is a bit onerous, but I am mindful we need to be thorough, so I have gone through all my emails in the timescale that is in the FOI and attached them all here in this email. I think it would be useful for you build a picture for how this came about and will be helpful when considering wording. Also, I am only in one day next week (Tuesday) and then on annual leave and return on [REDACTED].

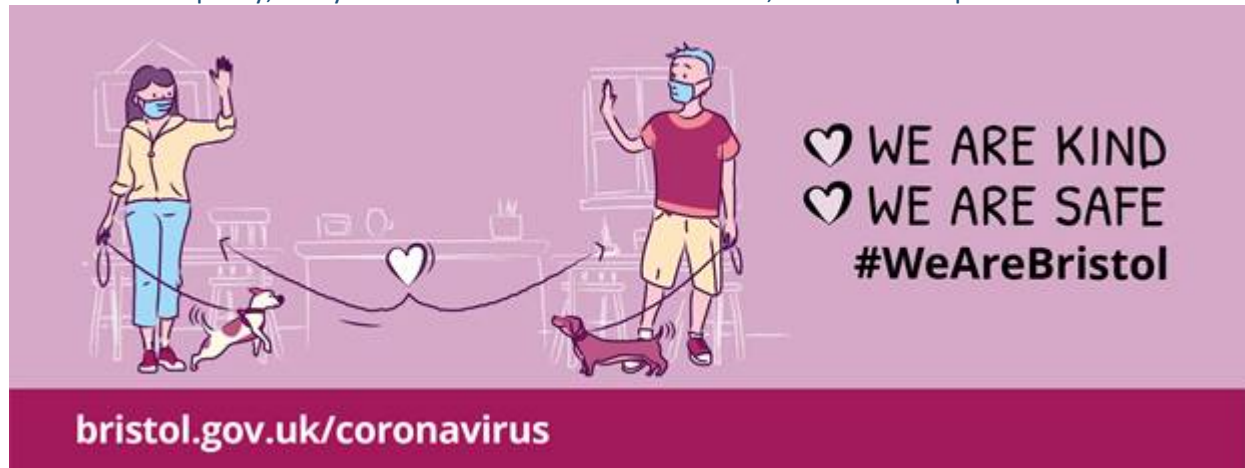
With regards to the tweet attached to this email, referenced below, [REDACTED] but the issue was proof. I obviously do not have access to personal her FB page, but avatar images used on both of these FB accounts - images which are publicly visible (the picture you can see in the tweet) - were clearly from the same wedding. I believe profile images etc. have been changed now. I conveyed this information to [REDACTED] verbally. The issue with that particular tweet is the call to action in it ran in contrary to working strategically with BCC.

Happy to talk through,

Bristol City Council, City Hall, College Green, Bristol, BS1 5TR

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From: [REDACTED]

Sent: July 2022 10:54

To: [REDACTED]

Cc: [REDACTED]

Subject: BPCF SEND monitoring

Hi [REDACTED]

Apologies if this has already been addressed, but could you make sure that you have sent [REDACTED] all the information you gathered, and set out clearly how this was done and for what reason (was this requested ?)

In particular – how was this information accessed and why :-

[REDACTED] recent Tweet – call for parents who want to join her in legal action (external comms deduced this is [REDACTED] as image

is the same as wedding photos on [REDACTED] personal Facebook site.

Thanks

[REDACTED]

[REDACTED]

[REDACTED]

Bristol City Council

[REDACTED]